

# Guy Story

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Objective Mangle computer networks that enable an office to effectively server its customer base.

Experience 2011 to current Systeem-Medical Dallas, Tx  
Part to Texas Retina Associates

## **Network Support Engineer**

- Managing a multi-segment network that comprises of Linux, Microsoft Windows versions XP Pro, 2003, Vista, Win7, and 2008.
- DHCP, DNS, terminal services on Windows 2k3 and 2k8.
- DHCPon Linux
- Manage VMWare Server.
- User management for computer networks.
- Manage, update and troubleshoot workstations.
- Contacting hardware and software vendors for technical support, feature requests, training and warranty claims.
- Working with vendors on hardware installation and integration for electronic medical record systems.

2003 – 2011 Texas Hematology Oncology Centers P.A. Arlington, Tx  
Part of Texas Health Resource as of 2011

## **Information technology administrator**

- Managing a multi-segment network that comprises of Linux, Microsoft Windows versions Windows 2K Pro, XP Pro and Windows 2003.
- DHCP, DNS, terminal services on Windows 2k3.
- DHCP, DNS and Samba on Linux
- Administrator for Ramsoft PACS at the clinic level.
- Manage VMWare Server for virtual machines for web and email servers and WinXP workstations providing remote access for transcriptionists.
- Create and manage applications in Microsoft Office, including Excel, Word and basic Microsoft Access applications.
- User management for computer networks and phone systems.
- Manage, update and troubleshoot workstations.
- Contacting hardware and software vendors for technical support, feature requests, training and warranty claims.

2001 – 2003 Itel-Tigerbyte Denton, Tx

Administrator for multiple remote networks

- Managed networks that comprised of both Linux and Microsoft Windows versions 95, 98, 98Se, ME, 2K Pro, XP Home and XP Pro.
- Installed and configured Samba on Linux to act as a file server and act as an NT4.0 domain controller.
- Interfaced directly with site contacts concerning overall IT management and work performed.
- Installation of broad band connectivity on the customer side of the demarcation point.

1999 - 2001 Interphase Corporation Dallas, Tx

EMC/EMI Test technician

- Scheduled and monitored testing of equipment at independent laboratories for EMC/EMI testing. Require working knowledge of Windows NT 4.0 and Windows 2k Pro.
- Performed or monitored and generated in-house reports for engineering testing.
- Assembled networks at test sites for EMC/EMI testing, created batch files to generate network traffic to ensure proper testing. Networks comprised of either fiber optic or Ethernet media. Had to build random length Ethernet cables for various locations.

Education 1998 - 2001 NCTC Corinth, Tx

- Attended classes towards an Associates Degree in Electronics

1992 – 1993 TSTC Waco, Tx

- Received an Associates Degree in Automotive Technology
- On Deans list for all 6 attended semesters.

1989 – 1992 Grayson County Community College Denison, Tx

- Attended classes towards an Associates Degree in Liberal Arts

Interests

- Amateur Radio
- Texas Army MARS (Military Auxiliary Radio Service)
- Volunteering as the Emergency Coordinator for Denton County Amateur Radio Emergency Services

References:

- Dreux Bourque Texas Health Resource Arlington, Tx  
Director of Operations Arlington, Texas Phone: 972.739.3046
- Leyria Holmes Texas Health Resource Dallas, Tx  
Credentialing Specialist Phone: 972.739.3612
- Chris Toppan OmicronWave Denton, Tx  
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